

Queens of Virtue

TERMS AND CONDITIONS

Before doing business with Queens of Virtue, it is important that customers and clients to know what to expect from our services. Queens of Virtue is dedicated to making sure that all our customers and clients walk away satisfied with their new product or service they purchased, while having a new concept on life and love.

OUR COACHING STYLE

Queens of Virtue's coaching style is empathetic but direct. We have a responsibility to listen and be compassionate towards our clients, while also telling the truth and holding them accountable for actions that they are to take to get themselves on a successful path. We seek to find areas that are worthy of improvement and encourage our clients to strengthen those areas. We also provide supportive tools to help them do so. These tools include weekly follow-ups by email and media to read, watch or listen to. However, after 12 months of providing this support and they don't make any significant progress, we withdraw these services until the client requests them again on their own.

BOOKS, SESSIONS & COURSES

Once a client books a session or enroll in a course with Queens of Virtue, they are contacted and asked when they would like to start the session or

course. They have up to two days (48 hours) from the time of purchase to request an order cancellation and refund. Once the session has been conducted or the course has been shipped, they can no longer cancel the order or receive a refund. Books are purchased through Amazon, and they are responsible for processing returns and refunds in that regard. We are proud to say that since the establishment of our company in 2019, no one has ever requested a refund from Queens of Virtue.

FREE GIFTS & SERVICES

Sometimes Queens of Virtue offers free gifts with purchases or other complimentary tools. The tools are to complement the coaching services they've already purchased or give them a sample of Queens of Virtue services so that they can later purchase a service/product. While our free gifts and services are quality, they are not enough to get the full benefits of what Queens of Virtue has to offer. Our products and services must be purchased to receive the greatest benefits.

PRIVACY

Queens of Virtue keeps our business relationships with our clients friendly but professional. We keep all their information confidential so that we can continue to be trusted. Their trust is extremely important to us. We do not release anything concerning their identity unless they request it.